

Progress on Bill Implementation and Sunset Issues

Implemented

Fiscal Matters

- ✓ Reduced operating budget by 21% since FY2011
- ✓ Established procedures for vendor negotiations to obtain best value in purchase of commodity items
- ✓ Implemented or considered strategic sourcing and other methods to select best value
- ✓ Used administrative fees for development of IT policy and network security services
- ✓ Capped beginning Fund Balance
- ✓ Established two-month reserve for Telecommunications Revolving Account
- ✓ Posted reduced administrative fees on DIR website, pending DCS contract

Customer Collaboration

- ✓ Finalized membership of Customer Advisory Committee to enhance customer involvement
- ✓ Established state agency collaborations, such as the State Information Security Advisory Committee and the DCS Business Executive Leadership Committee
- ✓ Worked closely with state agencies on rule reviews, planning, and guidance
- ✓ Provided significant outreach to agencies to smooth transition to TEX-AN Next Generation contracts

Board

- ✓ Strengthened Board authority to oversee DIR contracts and operations
- ✓ Established Board oversight subcommittees for major program areas
- ✓ Established monetary thresholds for Board contract approvals

Internal Improvements

- ✓ Created comprehensive contract management guide for managing major outsourced contracts
- ✓ Reduced the number of outside consultants within DIR
- ✓ Strengthened ethics and conflict of interest provisions and trained 100% of DIR staff
- ✓ Created a business action plan to improve agency operations
- ✓ Reviewed DIR mission statement regarding its focus on serving state agencies
- ✓ Developed a DIR policy to guide use of outside consultants

Audit

- ✓ Conducted internal audit of contract management policies and procedures
- ✓ Established and staffed an Internal Audit department
- ✓ Conducted comprehensive independent audit of telecommunications services

Data Center Services

- ✓ Finalized DCS transition plan that includes ongoing state agency participation
- ✓ Finalized new DCS contracts to improve services and enhance transparency

Statewide Initiatives

- ✓ Created cyber security council composed of state agencies, higher education, military, and commerce to establish Texas as a leader in cyber security
- ✓ Enhanced guidance to state agencies on security policies and procedures

Underway

- ★ Formalizing procedures regarding administrative fees for current contracts
- ★ Conducting Board and staff training with new contract management guide
- ★ Developing a service-level agreement (SLA) guide for state agencies to assist them in managing their DIR contracts

